



## Okabashi Two (2) Year Limited Warranty

Okabashi's warranty obligations for shoes or sandals sold with this warranty are set forth below:

Okabashi Brands Inc. ("Okabashi") warrants Okabashi-branded shoes and sandals against defects in materials and workmanship under normal use for a period of TWO (2) YEARS from the date of retail purchase by the original end-user purchaser ("Warranty Period"). If a product defect arises and a valid claim is received within the Warranty Period, Okabashi will replace the defective product with the same style or a product of similar value.

Okabashi, at its discretion, may request evidence of the defective product, which will typically require that the defective product be returned to Okabashi at the consumer's expense. In cases where expedited shipping is requested or international shipping is required, or in cases of excessive warranty claims, the consumer may be responsible for part or all of the cost of shipping the replacement product.

### EXCLUSIONS AND LIMITATIONS

This Limited Warranty applies only to products manufactured by or for Okabashi that can be identified by the "Okabashi" trademark, trade name, or logo affixed to them. This warranty does not apply: (a) to damage caused by accident, abuse, misuse, flood, fire, exposure to extreme temperatures, or other external causes; (b) to cosmetic damage, including but not limited to scratches, fading, or other forms of discoloration from aging; (c) to damage caused by puncture, cuts, abrasions, mistreatment or excessive wear.

Okabashi's responsibility for defects is limited to repair or replacement service as determined by Okabashi in its sole discretion. No Okabashi reseller, agent, or employee is authorized to make any modification, extension, or addition to this warranty.

### OBTAINING WARRANTY SERVICE

Please visit <http://www.okabashi.com/contact-info-returns.aspx> for details on how to obtain warranty service. Do not send products Okabashi without the required documentation.

### ADDITIONAL QUESTIONS

If you have additional questions, after visiting <http://www.okabashi.com/contact-info-returns.aspx> contact customer service at:

Toll free in the United States:  
800.443.6573 Local or International:  
770.945.1330  
Via email: [customerservice@okabashi.com](mailto:customerservice@okabashi.com)

ATTN: Customer  
Service Okabashi  
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